

Westerfield North Cooperative

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Questions? Click here: westerfieldnorth@gmail.com

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Dear Member:

Due to the present circumstances and to limit the potential spread of COVID-19, maintenance requests may still be submitted, but we will have to delay non-emergency requests until further notice.

If a maintenance emergency does occur call 913-764-0661, so staff can resolve it in a timely manner. If you feel your life is in danger for any reason immediately dial 911.

Below is a list of maintenance emergencies:

- Fire – call 911 first, then office number
- Gas Leak – call Atmos Energy at 1-888-286-6700 first, then office number
- No electricity – call Evergy Electric at 1-800-373-1183 first, then office number
- Backed up sink, toilet or sewer line – **DO NOT continue to use water**, shut the water off if possible at the supply line. Charges may apply if paper towels, baby wipes, cleaning wipes, feminine hygiene products, or anything except toilet paper was flushed.
- **EVEN IF A PRODUCT LABEL SAYS “FLUSHABLE,” DO NOT FLUSH AT ANY TIME.** ONLY TOILET PAPER MAY BE FLUSHED DOWN THE STOOL. PLEASE, BACKUPS MAY AFFECT ALL YOUR NEIGHBORS AND IT MAY BE DAYS BEFORE A PLUMBER CAN RESPOND. **BE WISE AND BE KIND!**
- Water leak in living space on main floor or upper floor
- No water or no hot water
- Toilet not operating – if only 1 bathroom in unit (**two bedroom unit only**, not three bedrooms)
- Electrical short
- No HEAT if outside temp is BELOW 65 degrees
- No AIR CONDITIONING if outside temp is ABOVE 85 degrees
- Range completely not

Failure to report a maintenance emergency may result in long term damage to your unit and/or the property.

Health and safety for you and our staff is of the utmost importance. Please notify us if you are experiencing flu-like symptoms, high risk or are currently quarantined (self or under direction of a physician).

Any staff members affected or experiencing symptoms will not be scheduled for work or entering your home.

Be well and be safe!





PLEASE DO NOT FLUSH

- Baby wipes
- Cleaning wipes
- Feminine hygiene products
- Paper towels
- Tissues
- Trash of any kind

